Follow these steps to log in to UC.se with Google Authenticator or Microsoft Authenticator

To get started you need to have access to the following:

- Your username and password.
- Your activation code that you have received via post. In case you haven’t yet asked for it, please contact our Customer service via kundservice@uc.se.

1. Start by downloading Google Authenticator or Microsoft Authenticator to your smartphone.
2. Go to **www.uc.se** and click “English” followed by the button “Log in” in the top right corner.

3. Log in using the option “Username and password”.

Choose your login method:

- BankID on mobile device
- BankID on this device
- Two-factor authentication
- Username and password

When you log in to our online services, your personal data will be stored. Please see our Privacy Policy for more information.

Login with username and password

USER NAME

xxx@xxx.xx

PASSWORD

*********

LOGIN

Forgot your password?
4. Click "My Administration".

5. Click "My login methods" and enter the activation code you have received by post in the field "ENTER ACTIVATION CODE".

6. Enter the activation code and click "OK".
7. Choose the appropriate log in method in the dropdown menu so that it corresponds with the app you have downloaded to your smartphone.

Activate new login method

ENTER ACTIVATION CODE

975378

CHOOSE LOGIN METHOD

- Choose alternative -
- Choose alternative -
Google Authenticator
Microsoft Authenticator

8.

SCAN QR CODE
Start the Google Authenticator app on your smartphone.
Press + and/or scan barcode to register.
Click activate.

ACTIVATE  CLEAR
9. Start the Authenticator app on your smartphone and click “BEGIN SETUP”.

10. You can choose either one of the options “Scan barcode” or “Manual entry” (see step 8).
→ **11.** Once you have scanned the barcode or entered it manually, click "ACTIVATE".

![Activate button](image)

→ **12.** You have now activated the login option two-factor authentication. Please log out and then back in again on [www.uc.se](http://www.uc.se) to use our services. This time, please choose "Two-factor authentication" as login method.

![Login method selection](image)

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→ **13.** Enter your username and password that you use to log in at [www.uc.se](http://www.uc.se) and click "CONTINUE".

![Login with two-factor authentication](image)
14. Start your Authenticator app and enter the code that appears on your smartphone in the browser and click the “SIGN IN” button.

15. Google Authenticator or Microsoft Authenticator is now activated!